



## Hands-FREE Travel (All Nippon Airways Group)

### Eligible Customers

Customers flying on ANA international flights \* (with the exception of code-share flights operated by another airline), from Narita International Airport.

\* This feature is currently not available on flights destined to or via the U.S.A (including Guam, Saipan and Hawaii.)

### Fee

¥2,000 per piece (includes consumption tax and is applicable if the sum of the 3 dimensions do not exceed 140cm and within the maximum weight of 30kgs)

### Payment

Cash payment at the ANA check-in counter at time of check-in or,  
Prepaid credit card payment.

### Advanced Reservations

Please complete the Hands-FREE Travel registration form which is available at the hotel Bell Captain's Desk. The Bell Captain will make necessary arrangements once the form is completed. Reservations are accepted up to 17:00, three days prior to your ANA flight, departure date.

### Baggage Drop-off

Please leave your baggage with the hotel Bell Captain, no later than 22:00, one day prior to your ANA flight, departure date.

### Requirements

Only locked suitcases are accepted.

Baggage containing passports or airline tickets can not be accepted.

Fragile, valuables, perishables and items specified in the NPS Conditions of Carriage, can not be accepted. –The NPS Conditions of Carriage is applicable for transportation from the pickup location to Narita International Airport.

Should the baggage contain items specified as prohibited articles by the airline, we may require your presence for a physical inspection at Narita International Airport.-

Items requiring export clearance with Customs can not be accepted.

Please do not forget to bring your receipt to Narita Airport. Your receipt is required for check-in at the ANA check-in counter. Please note that a single receipt is issued for each baggage. Please bring all receipts.-

### ANA Checked Baggage

Prohibited items, specified by the airline will not be loaded onto the aircraft.

Baggage exceeding the free allowance is subject to excess baggage charges and which will be collected at the airport.

(First Class 40kgs, Business Class 30kgs and Economy Class 20kgs)

Cash, jewelry, precious metal, securities, bonds, art work, antiques and other valuable items, documents, data (including electronic), computers (PCs) and accessories, and digital cameras, mobile phones, passport or forms of identification, samples, credit cards, cash vouchers, bank books, checks, commuter pass, key, watch, mementos, medication and other valuables must not be packed in your checked baggage but carried with you. Should there be any loss or damage, we will not be liable.

While we will handle your baggage with extreme care, musical instruments, ceramics, glass ware, liquor and other fragile items, should there be any damages after acceptance, we will not be liable.

Damage to baggage caused by excess weight or excessive volume and normal wear and tear, including damage on removable casters, straps, hooks, name tags, belts and other protruding articles, damage or alteration to the contents, minor damage (such as scratches, cuts, dents and stains), we will also not be liable.

### Prohibited Items as Baggage

Explosives (fireworks, smoke flares, crackers, ammunition and etc), high compression gas, flammable liquid, flammables, oxidized materials, poison, viruses, radio-active material, corrosive material and other dangerous substance.



